



Cancellation policy

Sutopia Holiday Resort applies the following cancellation policy:

Cancellation policy for individuals

It is possible to cancel your booking at Sutopia Holiday Resort up to 2 days in advance. Please contact us by email info@sutopiarésort.com or by telephone on +597 870 1118. If you have booked through a third party, you can also change or cancel your reservation there, provided it falls within the stated cancellation period.

Cancellation policy for group bookings

The following conditions apply to groups in case of cancellation.

- Earlier than 3 months before the reserved date, we will charge you 10% of the reservation value.
- More than 2 months before the reserved date, we will charge you 15% of the reservation value.
- More than 1 month before the reserved date, we will charge you 35% of the reservation value.
- More than 14 days before the reserved date, we will charge you 60% of the reservation value.
- More than 7 days before the reserved date, we will charge you 85% of the reservation value.
- 7 days or less before the reserved date, we will charge you 100% of the reservation value.



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